

# Silent Solution Warranty

---

## FEATURES WARRANTED

Mannington Commercial Silent Solution is backed by a limited warranty for manufacturing defects and will not break down or delaminate from Mannington Commercial's floors due to bond failure under normal usage. The duration of the Mannington Commercial Silent Solution Warranty varies per collection and matches the product warranty. Mannington Commercial Silent Solution Warranty is for its original installation site(s), subject to the exclusions, conditions and limitations described below.

---

## EXCEPTIONS AND LIMITATIONS

1. Silent Solution is applied as specified in Mannington Commercial's most current installation and maintenance instructions and guidelines and any other technical information available in Mannington Commercial's current technical literature and/or in [manningtoncommercial.com](http://manningtoncommercial.com). These instructions describe in detail the substrate condition upon which Silent Solution is applied. Those conditions must be appropriate at the time of installation and for the entire term of the Warranty.
2. At all times, the installation environment does not exceed a Relative Humidity (RH%) of 80% when tested in accordance with the most current ASTM F2170.
3. Moisture vapor emissions (MVER) do not exceed 5 lbs/1,000 square feet per 24 hours when tested with pre-packaged Calcium Chloride crystal tests in accordance with the most current ASTM F1869.
4. The pH limit is 7-9 when tested in accordance with the most current ASTM F710.
5. If the substrate fails to meet the moisture and pH requirements as stated above, at any time during the Warranty period, the Warranty shall be void.
6. In case of a glue down application, if a Mannington Commercial recommended adhesive was not used, the Warranty shall be void.
7. Labor for material installed with obvious defects is not covered by this Warranty.
8. Problems due to moisture, mildew, alkaline substances or hydrostatic pressure in the subfloor are not covered by this Warranty.
9. Labor costs for repair or replacement of material which was not originally professionally installed is not covered by this Warranty.

## WARRANTY INFORMATION

10. Customers have the opportunity to contact a Mannington Commercial regional technical services representative prior to installation for support, detailed information and possible site visits.
11. Customers must keep moisture and pH testing data and substrate photos on file and provide copies to Mannington Commercial upon Mannington Commercial's request.

---

### REMEDIES

Mannington Commercial, at its option, may designate a representative to inspect the floor and/or have it tested by an independent testing firm. If the inspection or independent testing reveal that Mannington Commercial Silent Solution has not performed as stated in this warranty, if installed by a professional flooring installer/contractor, Mannington Commercial will, at its option: (i) repair without charge the affected flooring to conform to the warranty; or (ii) replace the affected flooring without charge, with flooring of equal value and/or quality. Mannington Commercial will also pay for reasonable labor costs per the conditions stated above. Mannington Commercial will not pay for the removal or replacement of cabinets, appliances, or other fixtures. Replacement floors are warranted only for the remaining time of the original warranty and are not warranted to match samples or marketing materials (i.e. photographs, website, etc.) or match in color, dye lot, and gloss with your existing floor. All other costs, including the cost of removing equipment, furnishings, partitions, or anything else installed or placed over the carpet, are the responsibility of the end-user.

---

### ADDITIONAL LIMITATIONS

This Warranty only covers the original end-user of the Mannington Commercial Silent Solution at its original installation site(s) and is not transferable.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON COMMERCIAL WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE. THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES. EXCEPT AS SET FORTH HEREIN, THERE ARE NO OTHER EXPRESS WARRANTIES MADE BY MANNINGTON. Please note: some jurisdictions do not permit the exclusion or limitations on incidental and consequential damages or limitations on how long an implied warranty lasts, so these limitations may not apply. This Warranty gives you specific legal rights, and you may also have other rights, which vary by state. The terms of, and remedies available under, this Warranty can only be modified or extended if expressly authorized, in writing, by an authorized representative of Mannington Commercial. If you have any questions about this Warranty, please contact your representative or call us at 800.241.2262.

## WARRANTY INFORMATION

---

### MAKING CLAIMS

If Mannington Commercial Silent Solution fails to perform as stated in this Warranty during the Warranty period, call or send written notice to Mannington Commercial at the following address, and to your Mannington Commercial dealer or representative:

Mannington Commercial

P. O. Box 12281

Calhoun, Georgia 30703

800.241.2262

For more information, please contact Mannington Technical Services at 800.241.2262 ext. 3 or visit [manningtoncommercial.com](http://manningtoncommercial.com).