

Mannington Elevate Collection FAQs

What is the construction for Elevate products?

Elevate products are hand-tufted and hand-serged with 100% New Zealand wool or a combination of New Zealand Wool and Viscose. Weights range from the minimum of 88 oz. to 121 oz.

Can Elevate rugs be customized?

Yes. Any Elevate rug can be customized and produced to any size, shape, or color your project requires.

Are Mannington's area rugs ADA compliant?

Yes. Mannington rugs meet ADA requirements, which state that the maximum pile thickness should be equal to or lower than 13mm or ½ inch. If special attention is required for high traffic flow areas, appropriate edge treatment and additional beveling can be requested on a custom basis.

Are samples available for Elevate rugs?

Yes. Samples are readily available in all Elevate styles in our standard colors. For any custom color, Mannington can make a custom sample at your request. Custom samples require about 3 weeks for processing and shipping.

Can Mannington Elevate rugs be installed as an Inset rug?

Yes. Elevate rugs can be installed as an inset (or wall-to-wall) as a custom order. Special attention will be given to the finishing of the rug, with extra material, unfinished edges and reinforced backing to provide the installation team with the flexibility to trim and install as needed on the jobsite.

How can I obtain pricing for an Elevate rug?

Pricing is often project specific, so we encourage you to discuss your project with your sales representative.

What is the largest area rug size that Mannington offers?

There are no size restrictions for Mannington Commercial's hand-crafted rugs. Rugs larger than 36' x 100' will require multiple panels with some on-site seaming requirements, but this will be discussed during the design phase.

What is the lead time for your Elevate rugs?

Elevate rugs are stocked in standard sizes and colors, so your Elevate rug can ship within 48 hours in most cases. For Elevate in a custom size, shape or color, your lead time will be 16-18 weeks.

Where can I find cleaning instructions or warranty information for Elevate rugs?

We have detailed care/maintenance and warranty documents available on our website:

[Rug Maintenance Guidelines: Mannington Elevate Warranty](#)

What is Viscose and why is it used in some of our hand-crafted rug products?

Viscose is also referred to as cellulose, rayon, and artificial silk. It is a man-made fiber that can offer enhancements like the look of silk without the added cost. If viscose is objectionable for any reason, we can replace it with wool or nylon on a custom basis.

Are there options for non-skid or cushion for Mannington area rugs?

Rugs can be produced with an integrated, non-skid backing on a custom basis.

We also offer a separate non-skid cushion called Safe Step.

Does Mannington offer a Scotchgard-type treatment for Elevate rugs?

These types of treatments are not recommended for Mannington products and may void your warranty. New Zealand wool is inherently stain-resistant if maintained properly due to the composition of the fiber.

Where are Mannington Commercial's Elevate Collection area rugs manufactured?

The Elevate Collection area rugs are hand-crafted in India.

Why are the Elevate Collection area rugs hand-crafted with New Zealand Wool?

New Zealand wool is the best option for our hand-crafted area rugs because New Zealand wool can be dyed with a greater color clarity than other sources of wool. This allows Mannington Commercial to achieve the highest quality and the best range of colors possible. See www.woolnz.com for additional information about performance, sustainability, etc.

Does Mannington Commercial offer round or odd-shaped rug options?

Yes. All of Mannington Commercial's Elevate Collection rugs can be customized to any size or shape your project requires.